

RFP 20454-23-01 Q&A

I as reading over the Chromebook & Logistical Services Bid# 20454-23-01 and noticed that it stated "Each bidder should provide evidence of a current, valid Georgia Business License with each bid submittal" we are located in CT so we do not have this, is this bid only for companies located in GA?

This bid is not restricted to companies located within Georgia, however bidders must have any licenses/permits required by Georgia to do business within the state.

As this bid has a logistical component to it, close attention will be given to the location of the entity providing those services.

The comparable models for HP have a HP 2-cell, 47.4 WHr Li-ion Battery and not a 3-cell. Is that alternative specification acceptable to you?

We will accept.

The demo unit that is available with touch to send out is a convertible or 2-in-1 unit that would offer you the same features and functionality of the unit proposed in the traditional clamshell or laptop model for any testing you or your team would perform. The only difference is it has the option of being used as a tablet device when in tablet mode. I have another demo unit that I can send but it is the non-touch version of the Chromebook proposed in the RFP. Would you accept one or both units for testing?

I would rather the demo unit without touch vs the convertible. The purpose of the demo unit is to access ease of repair. The repair of a convertible may not be comparable to the repair of a clamshell.

Are you guys a dell shop? Meaning to say if I'm going to respond to this bid, I will be not providing you with a Dell Chromebook, I will be providing with a Lenovo, are you guys really opened to a different manufacturer?

All bids regardless of proposed solutions will be evaluated based on the specifications listed in the RFP. We currently have Dell and HP Chromebooks.

We see you have the criteria broken down with bullet points within the RFP (pages 12 - 13). Would it be possible for you to scale the bullet points of the criteria?

Unfortunately, no. The evaluation criteria listed is not an exhaustive list. As we review the products, there may be other criteria that we decide needs to be compared or evaluated. Once the bid is awarded, we will make available the evaluation rubric used for selection.

What is the expected Incident Rate for these new Chromebooks? How many Chromebooks breakages/repairs happen in a typical year?

at this time, we do not have accurate numbers to provide. I would guess 20%-30%.

What is the expected/current turnaround time for repairs?

as soon as feasible possible. Currently, 1-3 weeks.

Will one vendor be awarded both the hardware and service elements, or is it possible for this RFP to be awarded to two separate vendors?

we have the option to award to one or multiple vendors if it is deemed more cost effective. Our preference would be to award to one vendor as this simplifies the process.

Will devices be delivered to one central location, or to each individual school?

one location.